

I.G. Global Services Ltd.

QUALITY POLICY

I.G. Global Services Limited's management and each employee is committed to the achievement of consistently high standards of service. The pursuit of excellence is not an option but a business necessity.

We are committed to achieve:-

- Elimination of accidents by working in a planned, systematic and safe manner at all times.
- Reduced corrective action and re-work by being right first time.
- Quality in the finished product through quality design, materials, workmanship and service.
- A quality corporate image through the way we carry out our business activities.
- Clear communication with our suppliers, sub-contractors, consultants and employees.
- Clear communication with our customers in order to satisfy their requirements.
- Improved individual performance through training and staff development.
- Empowerment by each individual taking responsibility for his or her own work.
- The setting of clear business objectives and actively involving our employees and supply chain in their attainment.

By endorsing these guiding principles, I.G. Global Services Limited's management recognises complete success in our quality management system and our continual improvement programme will only be achieved with the wholehearted support and commitment of each and every employee. This policy will be brought to the attention of all employees and reviewed at least annually.

B. Ihenachor
Managing Director
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